

Southwest Neurosurgical Associates
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www.swnsa.com

Dear New Patient,

We would like to welcome you to our practice, and thank you for giving us the opportunity to serve you. Our goal is to address whatever neurosurgical problems you might have with compassion, efficiency, and state-of-the-art care.

Because there is a shortage of neurosurgeons in the state of New Mexico, we at times need to reschedule appointments due to emergencies that arise. Regretfully, this is sometimes on short notice. We therefore encourage you to provide us with a daytime phone number (often a cell phone number is best) so that we may reach you in case your appointment needs to be rescheduled either for later the same day or on a different day. **Please feel free to call us within a few hours of your scheduled appointment to make sure that we are running on time.** Many times we are **not** running on schedule due to being in surgery, taking emergency room call for the hospital or dealing with unavoidable emergent matters. We apologize in advance for any inconvenience rescheduling may cause, as we know your time is valuable.

Your post operative care will be rendered by Jeffrey Haughton, PA. Mr. Haughton is experienced in Neurosurgery and will be able to address any questions or concerns you may have after your surgery.

Please bring with you to your appointment with Dr. Metzger your MRI disk, a list of medications you are presently taking and your insurance cards. These items are necessary for surgery and if they are not available at the time of your appointment we may need to reschedule you to a later date.

If you would like to know more about Dr. Metzger and our practice, please go to www.swnsa.com.

Sincerely,

Southwest Neurosurgical Associates