



## ANDREW K. METZGER, M.D.

SOUTHWEST NEUROSURGICAL ASSOCIATES  
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## NEUROSURGERY

### ANDREW K. METZGER, M.D.

**What is the No. 1 health tip for those as busy as you are?** Exercise regularly.

**What is your favorite part of coming to work every day?** Knowing I can help people feel better through a surgical procedure.

**How do you ensure your organization delivers the best care, for every patient, every time?** Electronic communication allows us to clearly communicate with each other efficiently and promptly respond to patient's needs.

**What is your No. 1 type of support that you offer your patients?** We spend a lot of time with our patients explaining to them their neurologic

issue and how surgical options could help them.

### KRIS STONEHOUSE, OFFICE MANAGER

**How long have you worked for Dr. Metzger?** Five years.

**What is your favorite memory of working in this office?** Patients who come in after surgery who express gratitude for "getting their lives back."

**How do Dr. Metzger and your team try to create a great patient experience?** By listening closely to patient concerns and answering questions in layman's terms

**In your opinion, what makes Dr. Metzger a Top Doc?** His genuine concern for each patient's welfare

### RACHEL SOTELO, FRONT DESK

**How long have you worked for Dr. Metzger?** Five years.

**Name one part of the office environment that says most about Dr. Metzger.** The family photos throughout his office, shelves, and walls.

**What is your favorite part of coming to work every day?** Meeting patients who come from all over to receive care

**In your opinion, what makes Dr. Metzger a Top Doc?** I feel that with each patient, no matter if it is a spine or brain issue, Dr. Metzger takes his time with each patient to make sure they understand everything and answer all their questions.